



## Firmware Upgrade Utility

Most of the newer models that start with an "P", "M", "CP", or "CM" will have an "easy firmware upgrade utility" that can simply be downloaded to desktop, opened (it will unzip itself per every use), and sent to the selected printer from a list of printers installed on the PC. If this feature is not available, the following procedure covers the basic scenario of a networked printer on a Windows operating system.

1. Go to <http://www.hp.com>
2. Select the "Support and Drivers" link: <http://www.hp.com/#Support>
3. In search box enter product name - i.e. CLJ4650
4. Select exact printer out of search results list
5. On the screen that follows, do not select from the list of Operating Systems but select Cross Operating System (BIOS, Firmware, Diagnostics, etc.)
6. Locate the upgrade for Windows and download to desktop
7. Open and unzip file and be sure to note the path to where the file is being unzipped to. This is what you will enter in step 12
8. Print a configuration page from printer and write down the IP Address
9. Open a DOS CMD window by going to Start > Programs > Accessories > Command Prompt
10. Type: FTP IP address and press enter
  - a. Example: FTP 192.168.16.158 (enter)
11. When prompted for user name and password press (enter) for each
12. To install the file you now have 2 options:
  - a. Type in the exact path where the .RFU file was downloaded to from the web
    - i. Example: C:\LJ4650\lj4650FW.RFU (enter)
  - b. Left click and drag the .RFU file directly into DOS window (enter)
13. DOS window should read "port command successful" and printer should display "receiving upgrade"
14. Printer will re-boot itself and return to a ready state